asianpaints PT Asian Paints Indonesia

API INTEGRATED MANUAL

Subject:

QUALITY POLICY AND COMMUNICATION OF POLICY

ISO 9001:2015 Clause 5.2 ISO 45001:2018 Clause 5.2

Section 5.03

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Top Management has established, implemented, and maintained quality and OH&S policy which is appropriate to the purpose and context of the Asian Paints Global (APG), Asian Paints Limited (APL), and organization strategic direction. Policy provides a framework for setting objectives and communicated to all interested parties both internal and external. All policies include commitment to satisfy all applicable requirements, commitment to continual improvement, consultation, and participation of workers.

As per Integrated Management System, the below policies were released from Top Management.

Quality Policy

- 1. We shall comply with all statutory and other applicable requirements.
- 2. We shall provide products and services that meet stated standards on time, every time.
- 3. We shall continually improve our processes to understand changing customer & stakeholder needs and use the same as input for periodically reviewing and revising performance standards of our products and services.
- 4. We accept Zero Defect as a quality absolute and shall design and operate our quality system accordingly.
- 5. We shall organize our work practices to do a job right the first time, every time.
- 6. We are committed to continual improvement in quality in all business processes and shall track such improvement through measurable indicators.

Abhilasha Kannan

President Director PT Asian Paints Indonesia 1st July 2022